



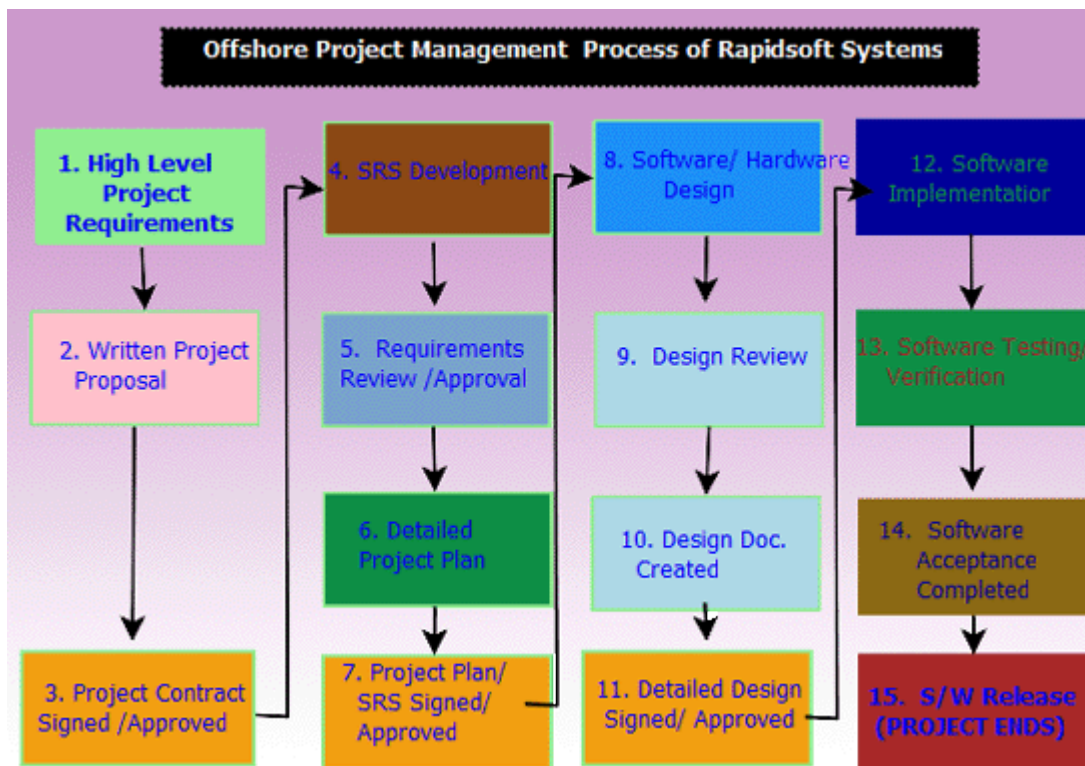
## Offshore Software Development Process

### Offshore Software Engineering Process

Rapidsoft Systems, unlike other offshore or outsourcing vendors that you may have dealt, operates on the principles of complete transparency of the process. What it means that we really tell you all the good stuff and successes, but we also discuss issues and problems first hand. We don't believe in twisting facts just to keep you happy, and don't put any marketing or sales spin on it. A professionally run, R&D oriented company, we don't believe in spins that you may find with other companies. Our primary purpose is to complete projects with honesty, integrity and to the best of technical abilities. Our main emphasis, in whatever we do, is to ensure the best value realization for our customers.

### Offshore Project Management Process

The picture below shows the typical project management model. The main steps of the process are discussed below:



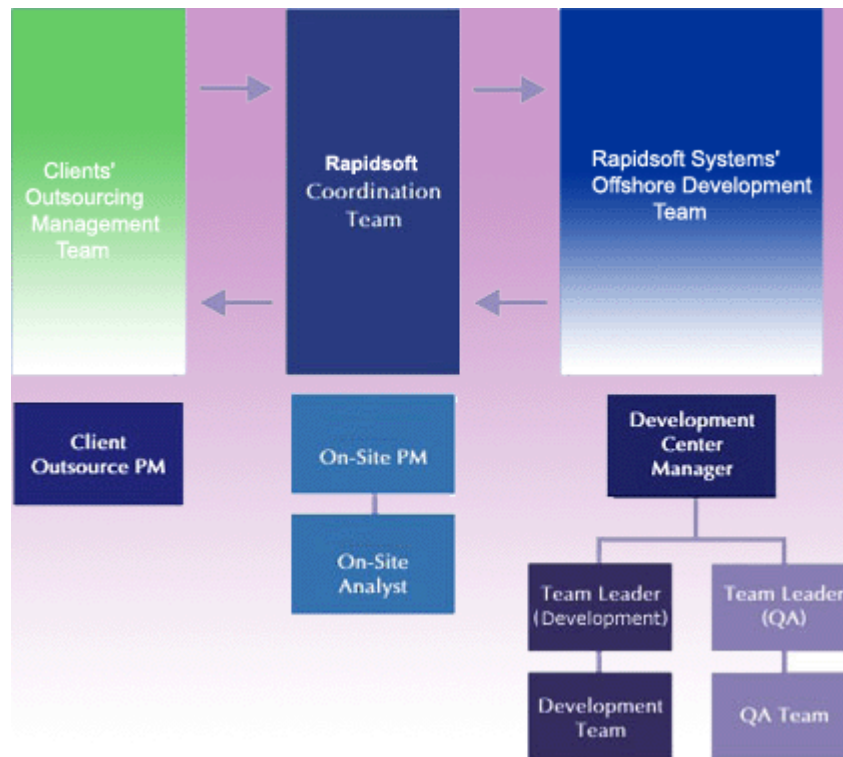
1. **Submit High Level Requirements:** We will discuss this with our engineering team and then propose you a solution. A written formal proposal will be submitted to you.

2. **Agree on a Pricing Model:** After we have discussed the proposal, we give you our development contract with statement of work clearly laid out.
3. **Prepare Software/ Hardware Requirement Specifications (SRS or HRS) and a Project Implementation Plan** Detailed software requirements are developed and a project plan is submitted to the customer for approval and agreement.
4. **Prepare Software/ Hardware Design Document (SDD/ HDD)** Detailed design documents are prepared as needed. A review of the design is done internally, and with the client's team if applicable and desired. A design documents may need to be signed or approved, if specified in the statement of work.
5. **Software or Hardware Design Implementation, Testing and Integration** Once we have the requirements and design documents, at this stage we begin the implementation. Unit testing and black-box testing are done to ensure project reliability and completeness.
6. **Acceptance Test Design and Execution** Finally, once software/ hardware is ready and we have internally tested the system, verified its integrity and our internal SQA department has approved the release. We will execute the acceptance tests in accordance of the statement of work and the contract if required. Small projects may not have any formal acceptance requirements.
7. **Software/ Hardware Release and Deliverables Handoff** After the acceptance is executed, we will handoff the software and all its related deliverables to our customers ending the first phase of the project.

### Interaction with the Client and Working Closely With Offshore Teams

A challenging aspect of offshore development is gaining visibility into the development process while maintaining control. For example, do you know what developer made what changes in the latest release that went into production? Do you know that all the automated unit tests were run and passed on the latest build that made it into production? Were automated functional tests run and did they all pass? If not, then how did the build make it all the way to production? We at Rapidsoft Systems can make your life easier and project manageable because of our transparent approach to project management.

Rapidsoft Systems can help you regain visibility into your off-shore development process so that you can once again feel like you know what is going on, your experience is being utilized, and the process and safeguards that you designed are actually being followed. Our team works closely with the clients team. The process is shown below in the diagram below:



Interaction Between Rapidsoft Systems Project Management Team and the Customer's Management

### Project Management

Rapidsoft designates a project manager for all its projects. The project manager is will provide continuous updates to the clients on weekly basis.

## **Project Level Communication**

Our project management lead will provide appropriate communication on the project. Appropriate means such as teleconferences, written status reports and such other communications are used.

## **Online Project Monitoring**

We make use of online project management and monitoring tools providing full access to our clients. This allows them to communicate with our team in a protected and secure environment.

## **Rapidsoft Systems Benefits**

Working with our experienced team of developers offers the following advantages:

- Quick, cost-effective development cycle
- Experience across a broad range of industries
- Large library of component code (Shopping Cart, Calendar, Mailing List, .Net/PHP Scripts, Mobile Software, Networking Software Components, Routing protocols & and more Tools)
- Efficient management structure
- Comprehensive suite of services

We are dedicated to providing innovative and professional services that will exceed your expectations. Please contact us to explore the broad range of solutions we can provide to empower your company to conduct business on the web.

## **Why Rapidsoft Systems:**

With over 350+ software projects executed, you can simply count on our expertise, experience in giving you the right solution at absolutely lowest possible cost. If you would like more information, or want us to submit an estimate or a "no-obligation" quote for your project, contact us for more information.

## **Rapidsoft Systems, Inc,**

[\(http://www.rapidsoftsystems.com\)](http://www.rapidsoftsystems.com)

### **Offices and Project Centers:**

New York (USA), San Jose (USA), Singapore, New Delhi (India), Noida (India), Gurgaon, (India), Chennai (India), Mumbai (India)

**For General Enquiries:** [info@rapidsoftsystems.com](mailto:info@rapidsoftsystems.com)

Phones: 1-609-439-4775 (Sales Direct), 1-609-439-9060 (US East Coast, NJ Office)  
1-408-829-6284 (Sales Direct), 1-408-890-2509 (US West Coast, San Jose Office)

USA Office Central PBX: 1-609-356-5121 (Multiple Lines -Support Sales, Service and Admin)  
Fax: 1-831-855-9743